



“Placing our Residents First”

A Note from Mother Marguerite, Administrator of Jeanne Jugan Residence

December 17, 2020

Dear Families and Friends,

This week we had three positive COVID-19 test results here at Jeanne Jugan Residence.

This means that cumulatively we have had eight positive tests in the last two weeks. **This is considered an outbreak.** The Dept of Public Health is following us for them. We have taken the appropriate actions, and the individuals involved are on isolation.

We are happy to inform you that we did test all the Residents on the 1st, 2nd and 3rd floors and they are all negative. At this time, all Residents are well and have no symptoms.

We will be testing the staff twice a week and all Residents once a week moving forward. **We are striving to maintain the wellness and safety of everyone in our Home.** We will keep you updated regarding our test results for this week.

Please know that the health and well-being of our Residents and employees is paramount. We are following the guidelines of the California Department of Public Health. If there are any additional updates, we will let you know. We hope to be COVID-free in 14 days.

Due to the COVID storm and the rise of cases in Los Angeles County, **we must hold off on allowing any VISITS until further notice.**

Visitation will only be allowed for those Residents who are compassionate cases, such as end-of life situations. In those cases, Bing Varias, our Activities Director, will contact you to come in and sign a form. **You will also be required to show proof of a COVID negative test within 72 hours prior to your visit.** Visitors will be equipped with personal protective equipment (PPE) and the visit will be limited to one visitor per day for one hour. We understand this is not easy, we thank you for your understanding.

We want to remind all of you of the importance of keeping connected with your loved ones at this time, especially during the holidays. We have assigned Bing Varias as our primary contact for families to facilitate contact via Facetime and Skype. Should your loved one not have a way to communicate via cellphone or computer, please call Bing to make arrangements at (310) 548-0625. We thank you for your understanding and for bearing with us as we navigate through COVID-19 and the ever-changing requirements.

We are asking for your assistance to help your loved ones understand the importance of not leaving the Home for non-essential reasons. We understand that they feel as if we are holding them hostage, but

we are asking them to please follow the stay at home request. So please, we are asking you if you speak to your loved one to encourage them to stay within the Home and the beautiful grounds.

We understand that the Residents may need or desire essential items. **Please continue to assist us with picking these items up for your loved one and leaving them in a bag or box at the front door with their name on it. Our receptionists will make sure that your loved ones receive these items.**

As the Holidays are approaching, we know that some of you may want to take your loved ones home with you. Should they choose to leave or should you choose to take your loved one out of our Home, we are asking that you follow the guidelines outlined in our November 27 letter.

We would like to give you an opportunity to see your loved one here at Jeanne Jugan Residence, so we will be doing the drive through visits again as we did for the 4th of July. Please note the time, date and floor of each drive through visit.

Wednesday, December 23rd at 2:00pm – Christmas Drive – Through for **1st, 3rd and Apartments Residents**

Wednesday, December 30th, at 2:00pm - Christmas Drive – Through for **2nd Floor Residents**

Please contact Bing Varias, our Activities Director to confirm what day or days you are coming, so that we may have your loved ones outside to see you.

Thank you for your understanding and collaboration as we make decisions for the health and safety of our Residents and staff. We will continue to keep you updated with any new developments.

We pray that God will protect you and your loved ones during this time.

United in Prayerful Support,

Mather Marguerite