



“Placing our Residents First”

A Note from Mother Marguerite, Administrator of Jeanne Jugan Residence

January 11, 2021

Dear Families and Friends,

The Residents on our 1st and 3rd floors are all doing well. However, in our skilled nursing unit we still have a few cases of Residents with COVID. They are all being monitored and cared for. It is with a heavy heart that we share that we have lost a few Residents on the skilled unit to underlying conditions and COVID-19. Our thoughts and prayers go out to their families during this difficult time. We are all feeling the loss, since we are like one family here at Little Sisters.

Please know we are keeping up with all the directives given to us by the Department of Public Health for the safety and wellbeing of the Residents and for everyone in the home during this time of the Pandemic, as the surge of covid-19 positive cases continue to grow. We will continue to keep you updated. Should you have any questions, please contact Maritza Nino our Social Worker at extension 203.

We are continuing to test the staff twice a week and all Residents once a week moving forward. **We are striving to maintain the wellness and safety of everyone in our Home.** We will keep you updated regarding our test results for this week.

We are pleased to inform you that Curative Team was here on Thursday, January 7th, to administer the first vaccine of two shots to all Residents who consented or had their POA Consent, Little Sisters and Staff. Right now they are scheduled to come back on February 4th, to administer the second shot.

Due to the COVID storm and the rise of cases in Los Angeles County, **we must hold off on allowing any VISITS until further notice.**

As we have stated previously, **visitation will only be allowed for those Residents who are compassionate cases, such as end-of life situations.** In those cases, Bing Varias, our Activities Director, will contact you to inform you of the necessary precautions.

As you know, we have assigned Bing Varias as our primary contact for families to facilitate contact via Facetime and Skype. Should your loved one not have a way to communicate via cellphone or computer, please call Bing to make arrangements at (310) 548-0625.

We continue to ask for your assistance to help your loved ones understand the importance of not leaving the Home for non-essential reasons. We understand that they feel as if we are holding them hostage, but we are asking them to please follow the stay-at-home request.

Please continue to assist us with picking needed items up for your loved one and leaving them in a bag or box at the front door with their name on it. Our receptionists will make sure that your loved ones receive these items.

Thank you for your understanding and collaboration as we make decisions for the health and safety of our Residents and staff. We will continue to keep you updated with any new developments.

We pray that God will protect you and your loved ones during this time.

United in Prayerful Support,

Mather Marguerite