



*“Placing our Residents First”*

A Note from Mother Marguerite, Administrator of Jeanne Jugan Residence

May 19, 2020

Dear Families and Friends,

We are very pleased to announce that we currently do NOT have any COVID positive cases in our Home! We are in touch multiple times a day with our dedicated Torrance Dept. of Public Health nurses and physician team, and they said our nursing staff and our physicians are doing a very good job! Our nursing staff and physicians are proactive monitoring our Residents and Staff daily for COVID symptoms.

Under the Guidance and directive of the Centers for Disease Control (CDC), California Department of Public Health (CDPH) and The Centers for Medicare & Medicaid Services (CMS) all nursing home visitation are restricted except in certain compassionate cases, such as end – of life situations. In those cases, visitors will be equipped with personal protective equipment (PPE) like masks, and the visit will be limited to a specific room only.

Following the CDC and CMS guidelines for long-term care facilities, as well as the directives of the mayor and the governor of California, **we are extending our restrictions for all visitors until we have been cleared by the Department of Public Health and the CDC.**

Our dedicated staff and Little Sisters have been working tirelessly to make sure that your loved ones remain safe and healthy. Please stay at home and minimize social contact as much as possible. This will keep your family members safe.

Thank you for your understanding and collaboration as we make decisions for the health and safety of our Residents and staff. We will continue to keep you updated with any new developments.

We pray that God will protect all of you and your loved ones during this time.

United in Prayerful Support,

*Mother Marguerite*