



## *“Placing our Residents First”*

A Note from Mother Marguerite, Administrator of Jeanne Jugan Residence

June 16, 2020

Dear Families and Friends,

We hope that this weekly email finds you all doing well and staying safe!

I would first like to wish all the Dad's out there a very Happy Father's Day this weekend! We are planning to make Father's Day special for your father's here in our care. Please feel free to send a video message to your DAD via email to Bing our Activities Director at [acsanpedro@littlesistersofthepoor.org](mailto:acsanpedro@littlesistersofthepoor.org) or Maritza our Social Worker at [sssanpedro@littlesistersofthepoor.org](mailto:sssanpedro@littlesistersofthepoor.org).

Again, we are very pleased to announce that we currently do NOT have any COVID positive cases in our Home!

Per the guidelines of the California Department of Public Health we have tested and will continue to test monthly all of the Residents on the Skilled Nursing Floor, the Little Sisters and the Staff for COVID. We are pleased to inform you that as of right now all tested are negative for COVID.

We will be testing all Residents on the 1<sup>st</sup> and 3<sup>rd</sup> floors. We will need to go through their health insurance and get approval. For those Residents who have Kaiser Insurance they will need to make arrangements with their doctors and set up a testing date for their drive through testing at Kaiser. We will allow family members to take the Resident to/from the Kaiser drive through to be tested. They will need to wear their mask and gloves.

Following the CDC and CMS guidelines for long-term care facilities, as well as the directives of the mayor and the governor of California, **we are extending our restrictions for all visitors until we have been cleared by the Department of Public Health and the CDC.** We are working very closely with the CDPH and we hope to be able to share our new regulated visitor guidelines soon. Now with the spike of COVID cases they are cautious on the opening of Nursing Homes.

We know this has not been easy on anyone, and we appreciate your patience. We know that a lot of you would like to take your family members out. We are asking for the Residents not to leave the Home unless it is for an approved essential medical appointment. Should they choose to leave or should you choose to take your parent or loved one out of our Home, we are asking that you keep them with you until we have lifted this restriction. If that period of time is too long for you to keep your family member, they **must** be tested for COVID and receive a negative result prior to bringing them back to the home. Once they are back in the Home **they will have to self – quarantine for 14 days in their rooms.** We ask that you make arrangements with Maritza our Social Worker with dates of departure and schedule returns so that we have ample staff to monitor them while on quarantine, so not to take away

from the care of the Residents on the 2<sup>nd</sup> floor. This is to make sure that we continue to keep all of our Residents in our Home safe, well and COVID FREE!!!

We thank you for your understanding!

We understand that the Residents may need essential items such as prescriptions, personal hygiene items, or just their favorite snacks or goodies. Please call ahead and leave these items in a bag or box at the front door with their name on it. Our receptionists will make sure that your loved ones receive these items.

Our dedicated staff and Little Sisters have been working tirelessly to make sure that your loved ones remain safe and healthy. Please stay at home and minimize social contact as much as possible. This will keep your family members safe.

Thank you for your understanding and collaboration as we make decisions for the health and safety of our Residents and staff. We will continue to keep you updated with any new developments.

We pray that God will protect all of you and your loved ones during this time.

United in Prayerful Support,

*Mother Marguerite*