



“Placing our Residents First”

A Note from Mother Marguerite, Administrator of Jeanne Jugan Residence

October 7, 2020

Dear Families and Friends,

We are very pleased to announce that we currently do NOT have any COVID positive cases in our Home!

Thank you to all of you who wrote very nice messages to the Staff and Sisters. We have shared them with all of the staff and Sisters. They are very much appreciated - Thank you!!!

The health and well-being of our Residents and employees is paramount. We are following the guidelines of the California Department of Public Health of testing the all Residents on the Skilled Nursing Floor, Staff and Little Sisters on a weekly basis. If there are any additional updates, we will let you know. At this time, **all Residents are well and have no symptoms.**

As you all know we have been working very closely with the California Department of Public Health and they have asked us to create a Mitigation (Action) Plan should we have an outbreak of COVID -19 in our Home. This plan is designed to make sure that all the Residents remain safe and well especially those on the second floor. The Residents on the 2nd floor will be broken into three different zones should we have a COVID outbreak. **Red Zone** (for Residents with COVID), **Yellow Zone** for Residents (for those who are suspected or investigation of having COVID or Flu like symptoms), **Green Zone** all Residents who are COVID-free.

The Red Zone will be the East Wing our Medical Unit; the Yellow Zone is our West Wing Rooms 214 to 223; the Green Zone is the North Wing Rooms 201 to 212 and South Wing the dining and activities area.

In the event that we have an outbreak we will transfer the Residents in the **Yellow Zone** into the **Green Zone** in order to place the individuals who are suspected, or symptomatic in isolation in the Yellow Zone. Once they are confirmed to have COVID they will transfer to the **Red Zone**. If they just have the flu they will remain in the Yellow Zone. Residents will remain in the Yellow or Red Zone until they are completely well or we are COVID-free. Once we are all clear we will disinfect all rooms and transfer Residents back into their regular rooms.

We are sharing our plan with you all so that you understand what will go on should we have an outbreak. If your loved one is a Resident in the Yellow Zone and you do not want them moved into the Green Zone you may plan with Maritza our Social Worker to take them Home with you until we are COVID-free. We will continue to keep you updated on everything and anything.

As for the Residents on the 1st, 3rd or in the Apartments, they will remain in their rooms in isolation if they have any flu like symptoms or COVID.

Should you have any questions please feel free to contact Maritza Nino, our Social Worker.

Our dedicated staff and Little Sisters have been working tirelessly to make sure that your loved ones remain safe and healthy. Please stay at home and minimize social contact as much as possible. This will keep your family members safe.

Thank you for your understanding and collaboration as we make decisions for the health and safety of our Residents and staff. We will continue to keep you updated with any new developments.

We pray that God will protect all of you and your loved ones during this time.

United in Prayerful Support,

Mother Marguerite