



## *“Placing our Residents First”*

A Note from Mother Marguerite, Administrator of Jeanne Jugan Residence

October 15, 2020

Dear Families and Friends,

**We are very pleased to announce that we currently do NOT have any COVID positive cases in our Home!**

The health and well-being of our Residents and employees is paramount. We are following the guidelines of the California Department of Public Health of testing the all Residents on the Skilled Nursing Floor, Staff and Little Sisters on a weekly basis. If there are any additional updates, we will let you know. At this time, **all Residents are well and have no symptoms.**

As we mentioned last week we have been working very closely with the California Department of Public Health and they have asked us to create a Mitigation (Action) Plan should we have an outbreak of ANY respiratory illness, which includes influenza and COVID 19.

The Residents on the 2nd floor will be broken into three different zones should we have an outbreak of ANY respiratory illness, which includes flu and COVID. Any Resident with respiratory symptoms (fever, cough, runny nose) will be required to be isolated in the **West wing (YELLOW ZONE)** and tested for COVID. If the Resident just has the flu, he/she will stay in the West wing under isolation until he/she is symptom free. Any Residents having COVID will be transferred to the **East Wing (RED ZONE).**

These are the designated areas. The Red Zone will be the East Wing our Medical Unit, The Yellow Zone is our West Wing Rooms 214 to 223, The Green Zone is the North Wing Rooms 201 to 212 and South Wing the dining and activities area.

Again, we are just sharing our plan with you all so that you aware and understand what will go on in the event we should have an outbreak. If your loved one is a Resident in the Yellow Zone and you do not want them moved into the Green Zone you may plan with Maritza our Social Worker to take them Home with you until we are COVID Free. We will continue to keep you updated on everything and anything.

As for the Residents on the 1<sup>st</sup>, 3<sup>rd</sup> or in the Apartments they will remain in their rooms in isolation if they have any flu like symptoms or COVID.

We are very proud to report that many of our staff have received the flu vaccine, and 23 of our 24 Residents on second floor have received the flu vaccine also. The Pharmacists from Von's flu clinic came to the Home, and many of our 1st and 3rd floor Residents chose to receive the influenza vaccine at that time.

We are continuing to have family visits, which our Residents love. Thank you for following all the guidelines that have been set and thank you for encouraging your loved ones to follow the guidelines. We hope you know how much it means to our Residents to be able to see you their loved ones even if it is through a Plexiglas for 30 minutes. They love their visits, so please keep coming and making your reservations through Bing Varias our Activities Director.

As the Holidays are approaching we know that some of you may want to take your loved one's home with you. Should they choose to leave or should you choose to take your parent or loved one out of our Home, we are asking that you follow the following CDPH guidelines: There are 3 points to our Home Leave program:

- 1) It is recommended that Residents schedule a 2-week period of home leave, as they must be tested while they are out of the Home
- 2) At the end of one week, the Resident should be tested for COVID at a community lab of their choice. The testing should NOT be done sooner than 1 week, as a false negative result can occur.
- 3) The Resident must have a WRITTEN negative COVID test in order to return.

Once they are back in the Home they will have to self – quarantine for 14 days in their rooms. We ask that you make arrangements with Maritza our Social Worker with dates of departure and schedule returns so that we have ample staff to monitor them while on quarantine, so not to take away from the care of the Residents on the 2nd floor. This is to make sure that we continue to keep all of our Residents in our Home safe, well and COVID FREE!!!

Our dedicated staff and Little Sisters have been working tirelessly to make sure that your loved ones remain safe and healthy. Please stay at home and minimize social contact as much as possible. This will keep your family members safe.

Thank you for your understanding and collaboration as we make decisions for the health and safety of our Residents and staff. We will continue to keep you updated with any new developments.

We pray that God will protect all of you and your loved ones during this time.

United in Prayerful Support,

*Maritza Marguerite*