



“Placing our Residents First”

A Note from Mother Marguerite, Administrator of Jeanne Jugan Residence

December 28, 2020

Dear Families and Friends,

We hope that you all had a nice Christmas!

This week we had four positive COVID-19 test results here at Jeanne Jugan Residence. Our previous positive staff members have all recovered and are off isolation.

This is considered an outbreak. The Dept of Public Health is following us and working with us through all of this. We have taken the appropriate actions, and the individuals involved are on isolation.

We are happy to inform you that we did test all the Residents on the 1st, and 3rd floors on December 22nd and all of their results were negative.

As of today, we have seven Residents on the 2nd floor, our Skilled Nursing Floor in the Red Zone, and the rest of the 2nd floor Residents are in the Yellow Zone due to exposure, which was outlined in our October 15 letter. Residents are well and have no symptoms.

We are continuing to test the staff twice a week and all Residents once a week moving forward. **We are striving to maintain the wellness and safety of everyone in our Home.** We will keep you updated regarding our test results for this week.

We are working with the Department of Public Health and Curative to administer the COVID -19 Vaccine. Please see the attached information regarding the vaccine a fact sheet for loved ones and FAQ. Once we have a date we will let you know.

Please know that the health and well-being of our Residents and employees is paramount. We are following the guidelines of the California Department of Public Health. If there are any additional updates, we will let you know. We hope to be COVID-free in 14 days. Should you have any questions, please contact Maritza Nino our Social Worker at extension 203.

Due to the COVID storm and the rise of cases in Los Angeles County, **we must hold off on allowing any VISITS until further notice.**

Visitation will only be allowed for those Residents who are compassionate cases, such as end-of life situations. In those cases, Bing Varias, our Activities Director, will contact you to come in and sign a form. **You will also be required to show proof of a COVID negative test within 72 hours prior to your visit.** Visitors will be equipped with personal protective equipment (PPE) and the visit will be limited to one visitor per day for one hour. We understand this is not easy, we thank you for your understanding.

We want to remind all of you of the importance of keeping connected with your loved ones at this time, especially during the holidays. We have assigned Bing Varias as our primary contact for families to facilitate contact via Facetime and Skype. Should your loved one not have a way to communicate via cellphone or computer, please call Bing to make arrangements at (310) 548-0625. We thank you for your understanding and for bearing with us as we navigate through COVID-19 and the ever-changing requirements.

We are asking for your assistance to help your loved ones understand the importance of not leaving the Home for non-essential reasons. We understand that they feel as if we are holding them hostage, but we are asking them to please follow the stay at home request. So please, we are asking you if you speak to your loved one to encourage them to stay within the Home and the beautiful grounds.

We understand that the Residents may need or desire essential items. **Please continue to assist us with picking these items up for your loved one and leaving them in a bag or box at the front door with their name on it. Our receptionists will make sure that your loved ones receive these items.**

Thank you for your understanding and collaboration as we make decisions for the health and safety of our Residents and staff. We will continue to keep you updated with any new developments.

We pray that God will protect you and your loved ones during this time.

United in Prayerful Support,

Mather Marguerite