



“Placing our Residents First”

A Note from Mother Marguerite, Administrator of Jeanne Jugan Residence

February 8, 2021

Dear Families and Friends,

We are pleased to announce that all of our test results are currently negative!

The health and well-being of our Residents and employees is paramount. We are following the guidelines of the California Department of Public Health of testing the all Residents on the Skilled Nursing Floor, Staff and Little Sisters on a weekly basis. If there are any additional updates, we will let you know. **At this time, all Residents are well and have no symptoms.**

We are continuing to test the staff twice a week and all Residents once a week moving forward. **We are striving to maintain the wellness and safety of everyone in our Home.** We will keep you updated regarding our test results for this week.

We are pleased to inform you that Curative Team was here on Thursday, February 4th, to administer the second vaccine all Residents who consented or had their POA Consent, Little Sisters and Staff. Right now, they are scheduled to come back on March 4th, to administer the second shot to all Residents and staff who got the first vaccine.

Due to the COVID storm and the rise of cases in Los Angeles County, **we must hold off on allowing any VISITS until further notice.**

Visitation will only be allowed for those Residents who are compassionate cases, such as end-of life situations. In those cases, Bing Varias, our Activities Director, will contact you to come in and sign a form. **You will also be required to show proof of a COVID negative test within 72 hours prior to your visit.** Visitors will be equipped with personal protective equipment (PPE) and the visit will be limited to one visitor per day for one hour. We understand this is not easy, we thank you for your understanding.

We want to remind all of you of the importance of keeping connected with your loved ones at this time, especially during the holidays. We have assigned Bing Varias as our primary contact for families to facilitate contact via Facetime and Skype. Should your loved one not have a way to communicate via cellphone or computer, please call Bing to make arrangements at (310) 548-0625. We thank you for your understanding and for bearing with us as we navigate through COVID-19 and the ever-changing requirements.

We are asking for your assistance to help your loved ones understand the importance of not leaving the Home for non-essential reasons. We understand that they feel as if we are holding them hostage, but we are asking them to please follow the stay at home request. So please, we are asking you if you speak to your loved one to encourage them to stay within the Home and the beautiful grounds.

We understand that the Residents may need or desire essential items. **Please continue to assist us with picking these items up for your loved one and leaving them in a bag or box at the front door with their name on it. Our receptionists will make sure that your loved ones receive these items.**

Thank you for your understanding and collaboration as we make decisions for the health and safety of our Residents and staff. We will continue to keep you updated with any new developments.

We pray that God will protect you and your loved ones during this time.

United in Prayerful Support,

Mather Marguerite