



“Placing our Residents First”

A Note from Mother Marguerite, Administrator of Jeanne Jugan Residence

February 16, 2021

Dear Families and Friends,

We received a call from our lab that we have one positive COVID-19 test result.

We have discussed this with the Dept. of Public Health (DPH) Physician who said: **THIS IS NOT AN OUTBREAK OF COVID.** It is one positive test, and the Dept of Public Health is not inspecting us or following us for it. The physician said this **is not unusual**, as COVID is present in the community. All of our staff wear surgical masks, which is what the Dept. of Public Health recommends. All of our Residents wear masks when they are out of their rooms. Because of HIPAA privacy law, the Dept. of Public Health has mandated that the Homes cannot disclose whether the COVID positive individual is a staff member or a Resident, so please do not ask us for that information. This information is all that we are allowed to discuss with you, per HIPAA regulations. We have taken the appropriate actions, and the individual involved is on isolation. We are testing all of our staff and all of our second floor Residents this week, and next week in response to our positive test. We will keep you updated regarding our test results for this week, which will probably be received over the weekend.

At this time, all Residents are well and have no symptoms.

We are continuing to test the staff twice a week and all Residents once a week moving forward. **We are striving to maintain the wellness and safety of everyone in our Home.** We will keep you updated regarding our test results for this week.

Due to the COVID storm and the rise of cases in Los Angeles County, **we must hold off on allowing any VISITS until further notice.**

Visitation will only be allowed for those Residents who are compassionate cases, such as end-of life situations. In those cases, Bing Varias, our Activities Director, will contact you to come in and sign a form. **You will also be required to show proof of a COVID negative test within 72 hours prior to your visit.** Visitors will be equipped with personal protective equipment (PPE) and the visit will be limited to one visitor per day for one hour. We understand this is not easy, we thank you for your understanding.

Lastly, I would like to address the article in the Daily Breeze last weekend regarding the sale of our Home. Yes, we have four prospective groups interested in purchasing our Home. We are still in the due diligence phase of negotiations. They are all experienced in nursing home operations and will maintain the facility as is. The County of Los Angeles is not one of the four, so please rest assured.

We will keep you all updated as the final negotiations come near.

Thank you for your understanding and collaboration as we make decisions for the health and safety of our Residents and staff. We will continue to keep you updated with any new developments.

We pray that God will protect you and your loved ones during this time.

United in Prayerful Support,

Mather Marguerite